

# WDC Residents' Survey 2019 Infographic



These results summarise n=504 responses collected for the 2019 Waitomo District Council Residents' Survey. The results were collected using a mixed method approach to data collection which gave respondents the opportunity to complete the survey in paper format, or online during June, 2019. The responses read from left to right: Measure; 2018/2019 Performance Target; and Resident Satisfaction Result for 2019.

**Council's Efficiency with Resources and Funding:** No Performance Target; 86%

**Satisfaction with Councillors:** No Performance Target; 91%

**Overall Condition of Sealed Roads:** No Performance Target; 75%

**Standard of Pedestrian Crossings:** No Performance Target; 89%

**Standard of Public Footpaths are safe and accessible:** No Performance Target; 85%

**Usefulness and Effectiveness of Council's Communications:** 90%; 90%; -

**Preparedness in a Natural Disaster:** ≥ 75%; 96%; ↑

**Safety of Facilities (Landfill & District Transfer Stations):** ≥ 85%; 95%; ↑

**Provision of Waste Management Facilities:** > 80%; 94%; ↑

**Parks and Reserves:** ≥ 80%; 90%; ↑

**Public Amenities :** ≥ 85%; 93%; ↑

**Pool Facilities:** ≥ 80%; 93%; ↑

**Les Munro Centre:** ≥ 80%; 96%; ↑

**Library Facilities :** ≥ 85%; 95%; ↑

**Environmental Health Service:** > 85%; 89%; ↑

**Building Control Service:** 75%; 69%; ↓

**Animal Control Service:** ≥ 75%; 81%; ↑

